

## Security Operations

Our proprietary Security Operations are under the direct leadership of our Security Manager, Jon C. Roethlisberger. Jon is a decorated Army veteran and retired police sergeant with over 33 years of local, state, and federal law enforcement experience; over four years' experience in the private security and investigations industry; and four years' experience in public administration.

Our Security Officers are individuals of unquestionable integrity who display a mature attitude and exercise sound judgement. Our Security Officers:

- patrol on foot and in a marked 4x4 vehicle; check for unsafe conditions, hazards, unlocked doors, security violations, fire hazards, mechanical problems, and unauthorized people.
- Deter vandalism, theft, and property abuse.
- Respond to incidents of alarm, fire, medical emergency, bomb threats, flooding, water discharge, hazardous materials, inclement weather.
- Control access by monitoring gates and entrances.
- Intervene in customer, visitor, and/or employee confrontations as appropriate.
- Protect evidence or scene of incident in the event of accidents, emergencies, or security investigations.

The above examples are intended to describe the general nature of work performed by our Security Officers. They are not intended to be construed as an exhaustive list of duties and responsibilities of our Security Officers.

Our Security Operations increase the sense of safety and security for our customers, contractors, visitors, and employees. Employees are more productive and perform better in a safe and secure environment. Our Security Operations help to improve employee retention. Simply having a Security Officer deters crime and is a greater deterrent than alarms and video surveillance alone. It sends a message to criminals that we're serious about security.